

# **EXHIBIT A**



CT Corporation

**Service of Process  
Transmittal**

07/29/2019

CT Log Number 535946087

**TO:** TINA PARKS  
FIRSTGROUP AMERICA, INC.  
2221 E LAMAR BLVD STE 500  
ARLINGTON, TX 76006-7419

**RE:** Process Served in Illinois

**FOR:** Greyhound Lines, Inc. (Domestic State: DE)

**ENCLOSED ARE COPIES OF LEGAL PROCESS RECEIVED BY THE STATUTORY AGENT OF THE ABOVE COMPANY AS FOLLOWS:**

**TITLE OF ACTION:** DENISE THOMAS, Pltf. vs. GREYHOUND LINES, INC., etc., et al., Dfts.

**DOCUMENT(S) SERVED:** Summons(s), Complaint

**COURT/AGENCY:** Cook County - Circuit Court, IL  
Case # 2019L007961

**NATURE OF ACTION:** Personal Injury - Vehicle Collision - 08/17/2017

**ON WHOM PROCESS WAS SERVED:** C T Corporation System, Chicago, IL

**DATE AND HOUR OF SERVICE:** By Process Server on 07/29/2019 at 12:06

**JURISDICTION SERVED :** Illinois

**APPEARANCE OR ANSWER DUE:** Within 30 days after service of this Summons, not counting the day of service

**ATTORNEY(S) / SENDER(S):** Robert A. Langendorf PC  
134 N. LaSalle Street  
Suite 1515  
Chicago, IL 60602  
312-782-5933

**ACTION ITEMS:** CT has retained the current log, Retain Date: 07/30/2019, Expected Purge Date: 08/04/2019

Image SOP

Email Notification, Andrew Pugh Andreww.Pugh@firstgroup.com

Email Notification, TINA PARKS tina\_parks@gbtpa.com

Email Notification, LYNETTE OBREGON lynette\_obregon@gbtpa.com

**SIGNED:** C T Corporation System

**ADDRESS:** 208 South LaSalle Street  
Suite 814  
Chicago, IL 60604

**TELEPHONE:** 312-345-4336

Page 1 of 1 / SB

Information displayed on this transmittal is for CT Corporation's record keeping purposes only and is provided to the recipient for quick reference. This information does not constitute a legal opinion as to the nature of action, the amount of damages, the answer date, or any information contained in the documents themselves. Recipient is responsible for interpreting said documents and for taking appropriate action. Signatures on certified mail receipts confirm receipt of package only, not contents.

FILED  
7/19/2019 11:40 AM  
DOROTHY BROWN  
CIRCUIT CLERK  
COOK COUNTY, IL

2019L007961

2120 - Served                      2121 - Served  
2220 - Not Served                2221 - Not Served  
2320 - Served By Mail          2321 - Served By Mail  
2420 - Served By Publication   2421 - Served By Publication  
Summons - Alias Summons

(08/01/18) CCG 0001 A

IN THE CIRCUIT COURT OF COOK COUNTY, ILLINOIS

Denise Thomas

(Name all parties)

v.

Case No. \_\_\_\_\_

Greyhound Lines, Inc. and Daniel K. Malone

☒ SUMMONS    ☐ ALIAS SUMMONS

To each Defendant: SEE RIDER

YOU ARE SUMMONED and required to file an answer to the complaint in this case, a copy of which is hereto attached, or otherwise file your appearance and pay the required fee **within thirty (30) days after service of this Summons**, not counting the day of service. To file your answer or appearance you need access to the internet. Please visit [www.cookcountyclerkofcourt.org](http://www.cookcountyclerkofcourt.org) to initiate this process. Kiosks with internet access are available at all Clerk's Office locations. Please refer to the last page of this document for location information.

**If you fail to do so, a judgment by default may be entered against you for the relief requested in the complaint.**

To the Officer:

This Summons must be returned by the officer or other person to whom it was given for service, with endorsement of service and fees, if any, immediately after service. If service cannot be made, this Summons shall be returned so endorsed. This Summons may not be served later than thirty (30) days after its date.

Dorothy Brown, Clerk of the Circuit Court of Cook County, Illinois  
[cookcountyclerkofcourt.org](http://cookcountyclerkofcourt.org)

Page 1 of 3

FILED DATE: 7/19/2019 11:40 AM 2019L007961

Summons - Alias Summons

(08/01/18) CCG 0001 B

E-filing is now mandatory for documents in civil cases with limited exemptions. To e-file, you must first create an account with an e-filing service provider. Visit <http://efile.illinoiscourts.gov/service-providers.htm> to learn more and to select a service provider. If you need additional help or have trouble e-filing, visit <http://www.illinoiscourts.gov/FAQ/gethelp.asp>, or talk with your local circuit clerk's office.

7/19/2019 11:40 AM DOROTHY BROWN

Atty. No.: 26017

Witness: \_\_\_\_\_

Atty Name: Robert A. Langendorf PC

Atty. for: Denise Thomas

Address: 134 N. LaSalle Street, Suite 1515

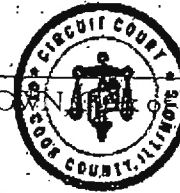
City: Chicago

State: IL Zip: 60602

Telephone: (312) 782-5933

Primary Email: robert@langendorfpcc.com

DOROTHY BROWN, Clerk of Court



Date of Service: \_\_\_\_\_  
(To be inserted by officer on copy left with  
Defendant or other person):

Dorothy Brown, Clerk of the Circuit Court of Cook County, Illinois  
[cookcountyclerkofcourt.org](http://cookcountyclerkofcourt.org)

Page 2 of 3

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**CLERK OF THE CIRCUIT COURT OF COOK COUNTY OFFICE LOCATIONS**

- |  |  |
|--|--|
| <ul style="list-style-type: none"> <li><input checked="" type="checkbox"/> Richard J Daley Center<br/>50 W Washington<br/>Chicago, IL 60602</li> <li><input type="checkbox"/> District 2 - Skokie<br/>5600 Old Orchard Rd<br/>Skokie, IL 60077</li> <li><input type="checkbox"/> District 3 - Rolling Meadows<br/>2121 Euclid<br/>Rolling Meadows, IL 60008</li> <li><input type="checkbox"/> District 4 - Maywood<br/>1500 Maybrook Ave<br/>Maywood, IL 60153</li> <li><input type="checkbox"/> District 5 - Bridgeview<br/>10220 S 76th Ave<br/>Bridgeview, IL 60455</li> <li><input type="checkbox"/> District 6 - Markham<br/>16501 S Kedzie Pkwy<br/>Markham, IL 60428</li> <li><input type="checkbox"/> Domestic Violence Court<br/>555 W Harrison<br/>Chicago, IL 60607</li> <li><input type="checkbox"/> Juvenile Center Building<br/>2245 W Ogden Ave, Rm 13<br/>Chicago, IL 60602</li> <li><input type="checkbox"/> Criminal Court Building<br/>2650 S California Ave, Rm 526<br/>Chicago, IL 60608</li> </ul> | <ul style="list-style-type: none"> <li><input type="checkbox"/> Domestic Relations Division<br/>Richard J Daley Center<br/>50 W Washington, Rm 802<br/>Chicago, IL 60602<br/>Hours: 8:30 am - 4:30 pm</li> <li><input type="checkbox"/> Civil Appeals<br/>Richard J Daley Center<br/>50 W Washington, Rm 801<br/>Chicago, IL 60602<br/>Hours: 8:30 am - 4:30 pm</li> <li><input type="checkbox"/> Criminal Department<br/>Richard J Daley Center<br/>50 W Washington, Rm 1006<br/>Chicago, IL 60602<br/>Hours: 8:30 am - 4:30 pm</li> <li><input type="checkbox"/> County Division<br/>Richard J Daley Center<br/>50 W Washington, Rm 1202<br/>Chicago, IL 60602<br/>Hours: 8:30 am - 4:30 pm</li> <li><input type="checkbox"/> Probate Division<br/>Richard J Daley Center<br/>50 W Washington, Rm 1202<br/>Chicago, IL 60602<br/>Hours: 8:30 am - 4:30 pm</li> <li><input checked="" type="checkbox"/> Law Division<br/>Richard J Daley Center<br/>50 W Washington, Rm 801<br/>Chicago, IL 60602<br/>Hours: 8:30 am - 4:30 pm</li> </ul> |
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**Daley Center Divisions/Departments**

- |   |  |
|---|--|
| <ul style="list-style-type: none"> <li><input type="checkbox"/> Civil Division<br/>Richard J Daley Center<br/>50 W Washington, Rm 601<br/>Chicago, IL 60602<br/>Hours: 8:30 am - 4:30 pm</li> <li><input type="checkbox"/> Chancery Division<br/>Richard J Daley Center<br/>50 W Washington, Rm 802<br/>Chicago, IL 60602<br/>Hours: 8:30 am - 4:30 pm</li> </ul> | <ul style="list-style-type: none"> <li><input type="checkbox"/> Traffic Division<br/>Richard J Daley Center<br/>50 W Washington, Lower Level<br/>Chicago, IL 60602<br/>Hours: 8:30 am - 4:30 pm</li> </ul> |
|---|--|

**Dorothy Brown, Clerk of the Circuit Court of Cook County, Illinois**  
[cookcountyclerkofcourt.org](http://cookcountyclerkofcourt.org)

Page 3 of 3



DIE DATE  
8/12/2019

DOC. TYPE: LAW  
CASE NUMBER: 2019L007961  
DEFENDANT  
GREYHOUND LINES INC  
208 S LASALLE ST  
SUITE 814  
CHICAGO, IL 60602

SERVICE INF R/A:  
C T  
CORPORATION

FILED  
7/19/2019 11:40 AM  
DOROTHY BROWN  
CIRCUIT CLERK  
COOK COUNTY, IL

2019L007961

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Denise Thomas

(Name all parties)

v.

Case No. \_\_\_\_\_

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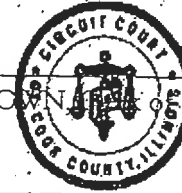
City: Chicago

State: IL Zip: 60602

Telephone: (312) 782-5933

Primary Email: robert@langendorfpcc.com

DOROTHY BROWN, Clerk of Court



Date of Service: \_\_\_\_\_  
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GREYHOUND LINES INC  
208 S LASALLE ST  
SUITE 814  
CHICAGO , IL 60602

SERVICE INF R/A:  
C T  
CORPORATION

DENISE THOMAS v. GREYHOUND LINES INC et.al

PLEASE SERVE THE FOLLOWING

GREYHOUND LINES, INC a/k/a TRANSPORTATION LEASING CO "GREYHOUND" AND DANIEL K. MALONE  
R/A CT CORPORATION SYSTEM  
208 S. LASALLE ST SUITE 814  
CHICAGO, IL 60604

DANIEL K. MALONE  
714 HICKORY HIGHLANDS DR  
ANTIOCH, TN 37013

FILED DATE: 7/19/2019 11:40 AM 2019L007961

IN THE CIRCUIT COURT OF COOK COUNTY, ILLINOIS  
COUNTY DEPARTMENT, LAW DIVISION

FILED  
7/19/2019 11:40 AM  
DOROTHY BROWN  
CIRCUIT CLERK  
COOK COUNTY, IL

DENISE THOMAS,

Plaintiff,

v.

GREYHOUND LINES, INC., a/k/a  
TRANSPORTATION LEASING CO,  
"GREYHOUND" and  
DANIEL K. MALONE,

Defendants.

Case No.:

2019L007961

**COMPLAINT AT LAW**

NOW COMES the Plaintiff, DENISE THOMAS, by and through her attorneys,  
ROBERT A. LANGENDORF, P.C., and complains of the Defendant, GREYHOUND LINES,  
INC., a/k/a TRANSPORTATION LEASING CO, "GREYHOUND", and DANIEL K.  
MALONE, and states as follows:

**GENERAL ALLEGATIONS**

1. On or about August 17, 2017, Defendant, GREYHOUND LINES, INC., a/k/a  
TRANSPORTATION LEASING CO, "GREYHOUND", owned and operated, individually  
and/or by and through its agents and/or employees, various modes of transportation within Cook  
County, Illinois, including buses and vans.
2. Defendant, GREYHOUND LINES, INC., a/k/a TRANSPORTATION LEASING CO,  
"GREYHOUND", as a common carrier, owes its passengers the duty to use the highest degree of  
care consistent with the type of vehicle used in the practical operation of its business.
3. That Plaintiff is a resident of Chicago, Illinois.

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4. That Plaintiff boarded a Greyhound bus owned by Defendant, GREYHOUND LINES, INC., a/k/a TRANSPORTATION LEASING CO, "GREYHOUND" at issue in Chicago, Illinois
5. That Plaintiff paid for the ticket in Chicago, Illinois
6. That most if not all of Plaintiff's needed treatment was performed in the State of Illinois.
7. That most if not all of the medical professionals who treated Plaintiff live in the State of Illinois.
8. On or about August 17, 2017, Defendant, DANIEL K. MALONE, was the driver of a Greyhound bus traveling south bound on I-65 near mile-marker 156, in the City of Frankfort, County of Clinton, and State of Indiana.
9. On or about August 17, 2017, Plaintiff, DENISE THOMAS, was a passenger of the aforementioned Greyhound bus traveling south bound on I-65 near mile-marker 156, in the City of Frankfort, County of Clinton, and State of Indiana.
10. On or about August 17, 2017, Defendant GREYHOUND LINES, INC., a/k/a TRANSPORTATION LEASING CO, "GREYHOUND", owned and operated, individually and/or by and through its agents and/or employees, the Greyhound bus driven by Defendant, DANIEL K. MALONE.
11. At all times material to this matter, Defendant, DANIEL K. MALONE, was acting within the scope of his employment.
12. At the aforesaid time and place, Defendant, DANIEL K. MALONE, acting as an agent and/or servant of Defendant, GREYHOUND LINES, INC., a/k/a TRANSPORTATION LEASING CO, "GREYHOUND", rear-ended another motor vehicle, then and there causing serious bodily injury to the Plaintiff, DENISE THOMAS.

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13. At the aforesaid time and place, Defendant, DANIEL K. MALONE, negligently failed to reduce his speed.

14. At the aforesaid time and place, Defendant, DANIEL K. MALONE, negligently failed to avoid the collision.

15. In same or similar words, Defendant, DANIEL K. MALONE, told investigating police officer he was traveling southbound on I-65 near mile marker 156 when the traffic in front of him began to slow down. He began to apply his brakes and could not stop before colliding with the trailer on the vehicle in front. Defendant, DANIEL K. MALONE, claims his breaks did not operate properly.

16. Upon information and belief Defendant, DANIEL K. MALONE, received Citation 9-21-8-14 for following another vehicle too closely.

17. Upon information and belief Defendant, DANIEL K. MALONE, pled guilty to Citation 9-21-8-14 for following another vehicle too closely.

18. At all times material to this matter, Plaintiff, DENISE THOMAS, was exercising due care and caution and was free from any and all contributory fault.

**COUNT I – DENISE THOMAS v. GREYHOUND LINES, INC., a/k/a**

**TRANSPORTATION LEASING CO, “GREYHOUND”**

19. Plaintiff, DENISE THOMAS adopts and re-alleges paragraphs 1-18 as fully set forth herein.

20. At all times material to this matter, Defendant, GREYHOUND LINES, INC., a/k/a TRANSPORTATION LEASING CO, “GREYHOUND”, was under a duty to operate its bus in a safe and reasonable manner consistent with traffic laws for the State of Indiana.

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21. At the time and place aforesaid, Defendant, GREYHOUND LINES, INC., a/k/a TRANSPORTATION LEASING CO, "GREYHOUND", by and through its agents and employees breached its duty in one or more of the following ways:

- a. Carelessly and negligently operated, managed, maintained, and controlled said motor vehicle by failing to yield the right of way;
- b. Careless and negligently operated the motor vehicle at a rate of speed which was greater than reasonable and proper with regard to traffic conditions and the use of the highway, or which was greater than the applicable speed limit established in violation of the revised Statutes of the State of Illinois
- c. Carelessly and negligently failed to equip the motor vehicle with proper brakes, although such a device was necessary to insure the safe operation of the vehicle;
- d. Carelessly and negligently failed to give proper warning of the approach of said vehicle, although such warnings were necessary to ensure the safe operation of the vehicle;
- e. Carelessly and negligently failed to keep a proper lookout and to stop or alter the course of the motor vehicle to avoid striking the Plaintiff;
- f. Carelessly and negligently failed to reduce speed;
- g. Carelessly and negligently failed to apply the brakes in a sufficient amount of time.
- h. Carelessly and negligently failed to avoid a collision;
- i. Carelessly and negligently followed another vehicle too closely;
- j. Was otherwise careless and negligent.

22. As a direct and proximate result of one or more the Defendant's negligent acts or omissions, the Plaintiff, DENISE THOMAS, then and there sustained severe and permanent injuries, was and will be hindered and prevented from attending to his usual duties and affairs of life, has lost wages, and has lost and will lose, the value of that time as aforementioned. Further, Plaintiff, DENISE THOMAS; suffered great pain and anguish, both in mind and body, and will in the future, continue to suffer. Plaintiff further expended and became liable for large sums of

money for medical care and services while endeavoring to become healed and cured of said injuries.

WHEREFORE, the Plaintiff, DENISE THOMAS, demands judgment against the Defendant, GREYHOUND LINES, INC., a/k/a TRANSPORTATION LEASING CO, "GREYHOUND", individually in a sum greater than \$50,000.00 (Fifty Thousand Dollars) plus costs of this suit and any other relief this court deems fair and just.

**COUNT II – DENISE THOMAS v. DANIEL K. MALONE**

23. Plaintiff, DENISE THOMAS adopts and re-alleges paragraphs 1-18 as fully set forth herein.

24. At all times material to this matter, Defendant, DANIEL K. MALONE, acting as an agent, employee, and/or servant, was under a duty to operate his bus in a safe and reasonable manner consistent with traffic laws for the State of Indiana.

25. At the time and place aforesaid, Defendant, DANIEL K. MALONE, acting as an agent, employee, an/or servant, breached his duty in one or more of the following ways:

- a. Carelessly and negligently operated, managed, maintained, and controlled said motor vehicle by failing to yield the right of way;
- b. Careless and negligently operated the motor vehicle at a rate of speed which was greater than reasonable and proper with regard to traffic conditions and the use of the highway, or which was greater than the applicable speed limit established in violation of the revised Statutes of the State of Illinois
- c. Carelessly and negligently failed to equip the motor vehicle with proper brakes, although such a device was necessary to insure the safe operation of the vehicle;
- d. Carelessly and negligently failed to give proper warning of the approach of said vehicle, although such warnings were necessary to ensure the safe operation of the vehicle;
- e. Carelessly and negligently failed to keep a proper lookout and to stop or alter the course of the motor vehicle to avoid striking the Plaintiff;




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- f. Carelessly and negligently failed to reduce speed;
- g. Carelessly and negligently failed to apply the breaks in a sufficient amount of time.
- h. Carelessly and negligently failed to avoid a collision;
- i. Carelessly and negligently followed another vehicle too closely;
- j. Was otherwise careless and negligent.

26. As a direct and proximate result of one or more the Defendant's negligent acts or omissions, the Plaintiff, DENISE THOMAS, then and there sustained severe and permanent injuries, was and will be hindered and prevented from attending to his usual duties and affairs of life, has lost wages, and has lost and will lose, the value of that time as aforementioned. Further, Plaintiff, DENISE THOMAS, suffered great pain and anguish, both in mind and body, and will in the future, continue to suffer. Plaintiff further expended and became liable for large sums of money for medical care and services while endeavoring to become healed and cured of said injuries.

WHEREFORE, the Plaintiff, DENISE THOMAS, demands judgment against the Defendant, DANIELK. MALONE, individually in a sum greater than \$50,000.00 (Fifty Thousand Dollars) plus costs of this suit and any other relief this court deems fair and just.

Respectfully Submitted:

By:   
Plaintiff's Attorney

ROBERT A. LANGENDORF, P.C.  
134 N. LaSalle Street – Suite 1515  
Chicago, Illinois 60602  
Tel.: (312) 782-5933  
Atty. No.: 26017  
robert@langendorfpcc.com

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